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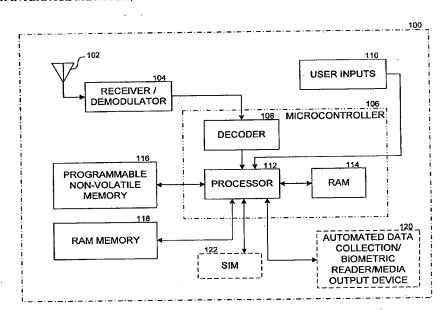
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[Continued on next page]

(54) Title: USER INTERFACE METHODS, SUCH AS FOR CUSTOMER SELF-SUPPORT ON A MOBILE DEVICE



(57) Abstract: A method for providing a localized, context-sensitive user interface (100) for mobile devices is presented. The mobile device may automatically display (120) information received from the network, and update settings on the device when network status changes. A user interface for readily accessing common functions permits efficient navigation on the mobile device. In addition, help buttons (110) are provided that allow subscribers to access customer support services without dialing a customer support number.

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